

Learning from harm education 2025 - 2026

The Learning from harm education programme run by Te Tāhū Hauora Health Quality & Safety Commission helps participants:

- review health care harm while improving consumer, whānau and health care worker safety
- understand everyday work that supports healing, learning and improving, in a consistent way
- create quality improvement actions across health systems to reduce the risk of harm.

The education programme promotes a national approach, across the health and disability sector, to meet the eight guiding principles of the revised [Healing learning and improving from harm | Te whakaora, te ako me to whakapai ake i te kino: national adverse events policy 2023](#).

Workshops cover how to conduct an effective review of harm in a range of health care settings. It uses the learning review method as recommended within the 2023 policy to:

- understand the essential components of high-quality reviews of harm
- participate in a simulated learning review as a member of the review team.

Education programme format

The programme includes three components. Participants must complete approximately 10 hours of self-directed online learning and attend a workshop to receive their certificate. Details follow.



Part 1: Personal launch. This is where participants register for their learning and workshop and plan how you will achieve the self-directed 10 hours of online learning. If you need any help email learningfromharm@hqsc.govt.nz



Part 2: Online modules (10 hours) - Participants complete the online modules any time before Part 3 workshop. The modules include watching a series of videos, completing a workbook and some e-learning. Part 2 **must** be completed before the Part 3 workshop.



Part 3: Learning review workshop - Participants take part in a simulated learning review at this interactive workshop. Participants will be in groups and where they identify a scenario from someone's experience for use in the workshop.

Full workshop schedule and registration

The schedule of workshops for 2025/2026 is below (four cohorts). Each workshop lasts 6 hours and costs \$110 including GST. To register use the link below aligned with your workshop of choice.

For more information: learningfromharm@hqsc.govt.nz.

Date	Session	Format and times
Cohort 1 Christchurch in-person workshop Registration link: https://cohort-1-learning-review-workshop-2.lilregie.com/ Password: LFHEv12023		
6 August	Part 1: Personal launch – start planning your time	
	Part 2: Online modules	Ten hours in your own time
15 October 2025	Part 3: Learning review workshop	9.00 am–3.00 pm
Cohort 2 Hamilton in-person workshop Registration link: https://cohort-1-learning-review-workshop.lilregie.com/ Password: LFHEv12023		
24 September 2025	Part 1: Personal launch – start planning your time	
	Part 2: Online modules	Ten hours in your own time
3 December 2025	Part 3: Learning review workshop	9.00 am–3.00 pm
Cohort 3 Palmerston North in-person workshop Registration link: https://cohort-2-learning-review-workshop.lilregie.com/ Password: LFHEv12023		
17 December 2025	Part 1: Personal launch – start planning your time	
	Part 2: Online modules	Ten hours in your own time
4 March 2026	Part 3: Learning review workshop	9.00 am–3.00 pm
Cohort 4 Auckland in-person workshop Registration link: https://cohort-3-learning-review-workshop-3.lilregie.com/ Password: LFHEv12023		
March 2026	Part 1: Personal launch – start planning your time	
	Part 2: Online modules	Ten hours in your own time
20 May 2026	Part 3: Learning review workshop	9.00 am–3.00 pm

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