

A masterclass with Professor Erik Hollnagel

From Safety I to Safety II – building resilience in healthcare in New Zealand

Tuesday, 1 August 2017

Ko Awatea Lecture Theatre,

Building № 54, Middlemore Hospital, 100 Hospital Road, Otahuhu, Auckland

PROGRAMME

9:30am	Registration opens and arrival refreshments available	
10:00am	Mihi whakatau	
10:10am	Official welcome from hosts	Dr David Galler , Clinical Director, Ko Awatea Professor Alan Merry , Chair, Health Quality & Safety Commission
10:30am	A modern view of safety – history and a new view	Professor Erik Hollnagel, Ph.D. , University of Southern Denmark and Chief Consultant at the Centre for Quality Improvement, Region of Southern Denmark
11:15am	<i>Questions and group discussion</i>	
11:30am	Limitations of Safety I and where to from here?	Dr Carl Horsley , Clinical Head, Critical Care Complex, Middlemore Hospital
11:45am	Safety II and resilience engineering – building resilience in healthcare	Professor Erik Hollnagel
12:30pm	<i>Questions and group discussion</i>	
12:45pm	Lunch	
<i>Rapid fire sessions - Safety and performance management in non-healthcare settings</i>		
1:15pm	Fisher & Paykel Healthcare	Ken Jordan , Product Development Manager, Fisher & Paykel Healthcare
1:25pm	National Rural Fire Authority	Tony Teeling , Project Manager, National Rural Fire Authority
<i>Rapid fire sessions - Safety II in New Zealand practice</i>		
1:35pm	Intensive care	Dr Carl Horsley
1:45pm	MORSim	Professor Jenny Weller , Head of the Centre for Medical and Health Sciences Education, University of Auckland
1:55pm	<i>Workshop</i>	Facilitated by Dr Iwona Stolarek
3:15pm	Summary and close	Professor Alan Merry