

Video Rating for Health Quality & Safety Commission Auditing Training Half Day Course

		Rating	Rationale
Test	Time Out #12	3–4	Anaesthetist busy, tech on phone – both team members not undivided attention.
1	Sign In #2	4–5	Two team members did the check in well. One member was not engaged and didn't look like she was listening unless asked direct, distracting.
2	Example D – Time Out	3	Anaesthetist busy, airway of patient concern. Not optimal time and distracted team.
3	Sign Out #5	5–6	All stopped and engaged, nurse asked if time appropriate, but tech arrives late – does pay attention when she arrives.
4	Sign In #1	6–7	Exemplar (Comment: Anaesthetist tells the patient what he is having done rather than asks the patient what he understands he's having done.)
5	Time Out # 14	3–4	Time Out surgeon talking over everyone, not allowing others input and almost reading the list with no interaction from the team.
6	Sign Out #6	3	Surgeon continues to suture, registrar also engaged in activity, not Sign Out.
7	Sign In #5	5	Phone call, distracted and then gets back into the sign in. Not ideal. Demonstrates the power of distractions.
8	Time Out #5	3–4	Registrar (surgeon leads, consultant comes in late, doesn't know the answers – should have waited.
9	Sign Out #1	6–7	Exemplar
10	Time Out #9	4	Scabbard falls – registrar continued to do things during the Time Out. Rest of team engaged, information shared and surgeon displays good grace when event occurs.