

## Summary of the 98<sup>th</sup> meeting of the Health Quality & Safety Commission Board on 31 March 2023 held at Front & Centre, 69 Tory Street, Wellington.

Members: Rae Lamb (Acting Chair), Prof Peter Crampton, Shenagh Gleisner, Dr Wil Harrison, Dr Tristram Ingham, Dr Jenny Parr.

Staff: In attendance: Dr Janice Wilson, Gillian Bohm, Victoria Evans, Fritz Evile, Richard Hamblin, Kayleen Katene, Kere Pomare, Bevan Sloan, Martin Thomas, Stephanie Turner, Deon York, Simona D'Silva (minutes), Nitisha Arora (EA support), Heidi Cannell (items 3 and 4), Shelley Hanifan (items 3 and 4), Caroline Tilah (item 8), Glen Mitchell (item 8).

Guests: Morag McDowell - Health and Disability Commissioner, Russ Aiton – Co-Chair, Te Kāhui Mahi Ngātahi, Angie Smith - Co-Chair, Te Kāhui Mahi Ngātahi, Ria Earp – Chair, Te Kāhui Piringa, Dame Karen Poutasi, (item 3), Teresa Wall (item 3), and Darrin Sykes (item 3).

Apologies: Mr Andrew Connolly, Dr Collin Tukuitonga, Paula Farrand.

- The minutes of the previous meeting were **approved**.
- The actions of the previous meeting were **updated** and **noted**.
- The interests register, and special register of interests were **updated**.
- Members' board related activities were **noted**.
- A patient story was provided by way of a video.
- The chief executive report was **noted**.
- The finance report was **noted**.
- The update from the Health and Disability Commissioner was **noted**.

### Performance review – interim update

The external performance reviewers presented their interim findings and recommended the Commission:

- define and promote its unique and trusted role in the reformed health sector
- visibly prioritise and embed Te Tiriti o Waitangi and equity
- improve its critical thinking capability, taking the data and driving it to inform policy and decision-making across different agencies
- collaborate and influence the implementation of recommendations
- build on and strengthen its *'leading out with influence'* in the reformed health system

### Statement of Intent workshop and Statement of Performance Expectations discussion

The Principal Policy Analyst presented the process to develop both the Statement of Intent 2023-27 and Statement of Performance Expectations 2023/24 which has been moving at pace and concurrently with the performance review.

Feedback on the draft SOI centred around:

- leading and demonstrating equity
- using evidence to inform action
- continuing our Te Tiriti of Waitangi leadership and capability
- ensuring the documents are accessible and consumer friendly while using stronger language
- leading with influence across all of government to impact on determinants of health
- strengthening partnerships and outcomes sought for disabled people

### **Adverse event exemption reporting for 2021/22 year**

The Senior Manager, Systems Safety and Capability, and Specialist, Adverse Events spoke to their paper. Discussion centred around there being no implications for disabled people, along with no disability lens in the report itself. It was noted that the system does not collect data on whether a person harmed has a disability. The board recommended this report is used to highlight this gap in the system.

The Commission has no insight into the quality of the process of gathering the data at a hospital/district level. We can influence this through our education and training programmes and providing assistance to providers as they ask for it. The board recommended that this also be highlighted in the report.

### **Communications marketing strategy**

The director of communications was asked about consumer engagement and how the code of expectations is reflected in this strategy. An overarching Partners in Care communications strategy is being developed, with one key element being how we communicate the code and its implementation guide.

Consideration needs to be given to how we communicate our work to consumers and whānau.

The board noted that Te Whatu Ora district communications teams have less mandate than they used to, to communicate locally. We need to use our independent voice to communicate out to communities.

The board endorsed the direction of travel provided in the paper.

### **Te Kāhui Piringa role with the board**

It was noted that this was a draft paper and reflected comments made by the previous board chair around the status and role of Te Kāhui Piringa and the Board. Te Kāhui Piringa sought the views of the new board chair and chief executive prior to moving forward with any change.

The view of Te Kāhui Piringa was that the relationship outlined is not strictly a Te Tiriti o Waitangi based relationship due to wording around decision making. Te Kāhui Piringa does not have a Te Tiriti o Waitangi mandate as it is not an Iwi endorsed grouping.

There was discussion around what the implementation of partnership between the board and Te Kāhui Piringa looks like, and how we operationalise this.

The board emphasised that they want to make this relationship real. The board endorsed the direction being proposed by Te Kāhui Piringa and requested an update in future meetings.

### **Papers for noting**

The noting papers were noted.